FINALLY, a Mortgage Company that gets it!

EQUITY RESOURCES, INC. motigages

We have a team that understands YOU and helps YOU succeed

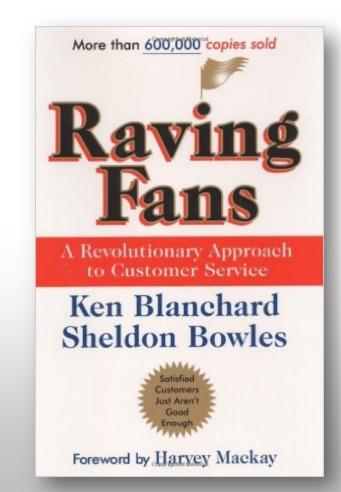
- Why we get it: We know it all starts with you – the loan officer. That's why we designed our company around you. We surround you with the team, tools, and technology to help you succeed every day. From our processors and underwriters to our marketing resources and materials, to our technology tools - everything is deployed to help you THRILL your clients and referral partners at every step.
- Our commitment to you: We're here to help you close business, not put up roadblocks. As a team we all operate under the maxim of supporting you, the loan officer, in every way possible. You'll be instantly impressed at the level of service and attention you receive. In fact, many of our new hires tell me that they keep pinching themselves after 2-3 months. It's that good here.

We are proud to have been recognized as a Top 100 Employer by National Mortgage Professional Magazine in 2018, 2019 & 2020



You are about to become a "Raving Fan"

- Our Core Purpose is to *"improve the lives of families."* In fact, we recognize our loan officers by number of families they've helped every month not by the dollar amount alone.
- Our mission is to make every person we touch a "Raving Fan". We strive to get customers and referral partners to say "WOW" during the loan process. That thought **embodies our culture** and as a result, gives us a competitive edge in the market that helps drive repeat and referral business making us the obvious "lender of choice".



- We are 100% independently owned and operated. That gives us the ability to adapt quickly to a changing market and make decisions without delays.
- We are a direct seller to Fannie, Freddie and Ginnie. This independent level of control over the entire process eliminates unnecessary steps, allowing us to meet our commitments on time and make quality, common sense mortgage loans.
- While many lending firms are contracting their staffs and operations, Equity Resources is expanding. We add positions to keep up with our projections. Most companies would never do that. They wait to add staff after it's too late!

Fannie Mae.

Freddie Mac



EQUITY RESOURCES, INC. mortgages

- We pride ourselves in closing on time...every time!
- In-House loan processing, underwriting and closing
- Our processors take <u>ownership</u> of your file from the day they receive it all the way to closing! This will free up your time so you can get another loan and <u>not worry about your pipeline</u>!
- We do <u>NOT</u> use an AMC. We have an appraisal manager on staff as we self-manage the appraisal process.







The Ultimate in Communication

- Multiple Email Status Updates sent to your borrower, your Realtor partners and you, on all loans as they hit specific milestones in the loan process. These emails all come from you so it makes them feel you are the best communicator they've ever worked with!
- Microsoft Teams. Texting, screen sharing with operations and tech support.
- Our ops team is available for "live" calls, they do not have voicemail.
- Accessible "scenario desk" with <u>BINDING</u> answers to your questions!

UNDERWRITING

- We encourage open communication with your *DESIGNATED* UNDERWRITER. (That's not a typo!)
- 24 hour guaranteed underwriting turnaround time on initial approval AND clear to close conditions
- As an independent mortgage banker we can have Common Sense/Flexible Underwriting. We find a way to make your deal work!

Our underwriting motto: Approve Saleable Loans with the Information Provided by the Next Day

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- Most lenders take the application, send it to processing for 15-20+ days. Then they send the loan to underwriting at the end of the process so that all the conditions are determined at the end of the transaction. (Everyone HATES last minute conditions)
- We do it the exact opposite: We take the application, send the loan to set up and disclosing, and then the processor prepares the loan for underwriting. Within 5-7 days of the file arriving, the loan is sent to Underwriting. Guaranteed turn time in underwriting is 24 hours. We underwrite up front so all the conditions are outlined at the front of the process to make it easier on the Borrower, Realtor and Loan Officer. DRASTICALLY REDUCING THE NUMBER OF LAST MINUTE SURPRISES!

Incredible Marketing Department

- 6 full time team members that support our Loan Officers with personalized monthly newsletters to your clients, Realtors, and referral partners and much, much more.....
- We created a state of the art marketing system to keep you in touch called ERMA (Equity Resources Marketing Assistant) with all of your past clients, current clients, Realtors and referral partners
- 3 year continuity campaign to keep in touch with all of your clients
- Loan Status Updates: We make you look great by providing 7 status updates to you, your clients, and your Realtors throughout the loan process!
- We offer a full library of lunch and learn seminars, flyers and videos to fully support your marketing needs
- Automated "drip" campaign marketing through our robust full CRM system. This is provided at NO cost to our Loan Officers



CRM/Marketing Tool: "ERMA":

- We offer a powerful automated customer-retention and prospect marketing program for all loan officers that is tied into our Loan Origination System. This turnkey system is designed to keep you on top of their minds.
- Have you ever seen clients in the grocery store you did a loan for 3-4 years ago and they come up to you and say "Hi, Yea, we just closed on a new house 1 month ago!!" You are thinking... "Why didn't they come back to me?" Don't blame them, blame yourself. You weren't top of mind! You have to touch your database 12-15 times a year. If you do, you will finance 20-25% of your database each year.
- When you use a CRM the best part is...you can set it and forget it. It automatically sends flyers and letters on your behalf to prospects, current borrowers, past clients and referral sources.
- It also serves as a detailed database management tool- daily prompts detailing who to contact, when and why to ensure you'll never miss a marketing opportunity again. We help you develop targeted drip campaigns with 1,000's of flyers, postcards and prewritten pieces.

The Resource Newsletter mails to Closed Customers



Let's Talk **Newsletter mails** to your Top 20 **Referral Sources**





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Award

We are proud to announ

we were just named one

America's Top Mortgag

Employers of 2019 by

Professional Magazine

The award was based

criteria including techy

innovation, compensi

internal communicati

corporate culture and

industry participation

Refer a Buyer to

experience our /

Winning Service

Did You Know

Equity Resources

teach REALTOR

Education Classe

MI & SC! Ask me

course offerings.

HONES

National Mortgage

Winning

Compa

Let's Talk!

Let's Be Matchmakers!

If there's the slightest spark, our renovation loans can help your Buyers fall in love with a home! Here are the options we provide, there's sure to be a program for every Buyer...

Builder review/acceptance prior to

No manufactured homes or condos

⇔ 3.5% Down

Stanland

Limitel 203K

FHA (Standard & Limited)

⇔ Minimum credit score 630

Alinimum repair cost \$5,000

⇔ Maximum repair cost \$35,000 No major repair or remodeling involving

Home must be habitable

No recreational or luxury improvements

structural repairs, luxury/recreational

improvements, landscaping or additions

Need a

⇒ 1 to 4 family single structure

⇔ Must have builder contracts: no borrower work

- ⇔ 5% Down for Owner Occupied
- ⇔ Single Family Homes
- 🗳 VA
- ⇒ No Downpayment ⇔ 660 Minimum credit score
- ⇔ Single Family Homes
- Improvements must be fixed to the property and add value

Sample Scenarios: Conv Loan for \$190,000 with 5% Sample Scenaria: Conv Loan for \$150,000 with 5% doee payment of 20 ware with a fixed 7.5% rate 51 12%, Left 7 all years with a fixed 7.5% Factoria a mark of 20 credit score. (Hd Loan for \$198,077 with 3.5% for any average for 20 years with a fixed 4.5% rate 5.6% APR = \$1,100.72° monthly payment. Factoring a minimum 700 credit score.

*Payments are Principal & Interest + Mortpage Insurance. Do not include amounts for taxes and insurance premiums Program terms & conditions are subject to change at any time. Final approval is subject to credit review and eligibility This is not a commitment to lend.

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RESOURCES, INC

"Well above any expectations. We had many obstacles to overcome. I don't know many lenders that will take several hours out of their day to call the IRS with the borrower. Personally I do not feel we would have made it to the closing table if it was not for your help and guidence." - Emily, Raving Fan REALTOR® Dedicated Lender?



Thad a very short turn around timeline which means quick, clear communication is critical I was not disappointed we made the timeline and understood every step of the process."

- Jennifer, Raving Fan Homebuyer



Ask About a Tax Refund Check

Have a Buyer with no Savings for a Down Payment?

Don't forget to ask them if they will be getting a Tax Refund! Or, tell them about our \$0 down payment loan options. Our promise to you is that we will do everything we can to help your client buy a home!

"This is how home buying should be, no stress during the entire experience." - Louis, Raving Fan Homebuyer

Ask me for our co-branded Renovation Story flyers with Before & After photos

Our Renovation Story



guick comfortable HONEST

Open House Flyers







please call (843) 422-2144.

Island Realty 24 New Orleans Road, Ste 210 Hilton Head, SC 29928

mortgages

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I've Changed Companies



I Have Moved!

Office Address * City, ST Zip

Dear salutation,

After careful consideration, I have decided to move my Mortgage Practice. At Equity Resources, Inc. our philosophy is to **improve the lives of families**. We do this by providing education, honest answers and delivering a "Raving Fan" customer experience to our current and past clients. With great programs, 24 hour underwriting and loan programs with as low as a 580 credit score, I know I can help more people while providing exceptional service. We even have several programs that require no down payment!

If you would like me to complete a savings analysis please give me a call and if you know anyone who is thinking about buying a home or refinancing I would really appreciate you giving them my number. *I hope to hear from you soon!*



«contact» «address» «city», «state» «zip»

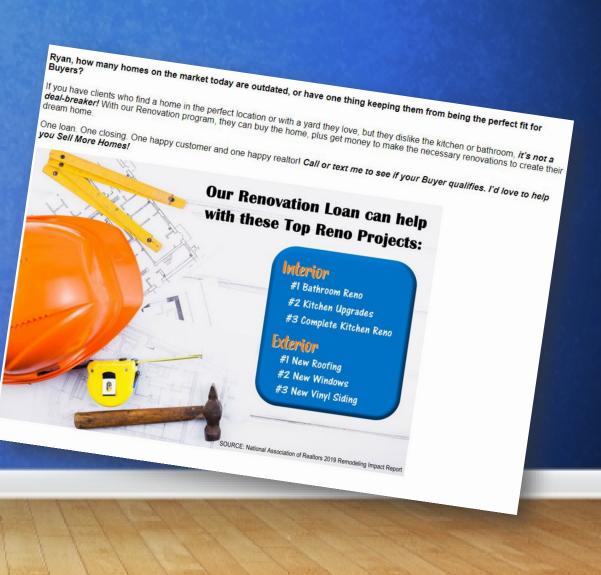
Sample of Postcard back for Past Clients/Prospects.

Your Name Equity Resources, Inc. Your Office address City, ST Zip

> Mortgage question or referral? Call me at 123-123-1234

Accredited Member of the Better Business Bureau

Emails in ERMA – SENT AUTOMATICALLY FOR YOU



- We send a closing gift to all of your clients 30 days after closing from you!
- We send gifts to your Top 20 Realtors/Referral Partners!
- We send a "Sit Back & Relax" letter and gift card to all of your clients at appraisal stage.



Co-brandable Flyers available in ERMA TOOLS FOR YOU!

FOR PROFESSIONAL USE ONLY

RENOVATION MORTGAGES

CONVENTIONAL

- ⇒ 5%* Down for Owner Occupied Property; 20%** Down for Second Homes
- ⇒ 680 Minimum credit score
- ⇒ Max DTI 44%
- ⇒ Single Family Homes

*Conventional Laran Scenaria: 5% down payment on a \$200,000 purchase price (Loan Amount \$190,000) with a 4.75% fixed interest rate5.112% APR for 30 years ~ \$1,033.88 monthly payment. (Payment is Principal & Interest + Mortgage Insurance. Does not include amounts for taxes and insurance premiums. Factoring a minimum 760 credit score.)

**Conventional Loan Scenario: 20% down payment on a \$200,000 purchase price (Loan Amount \$160,000) with a 4.75% fixed interest rate/4.95% APR for 30 years - \$35346 monthy syment. ("Payment is Principal & Interest + Mortgage Insurance. Does not include amounts for taxes and insurance premiums. Factoring a minimum 760 credit score.)

V

- ⇒ No Downpayment
- ⇒ 660 Minimum credit score
- ⇒ Single Family Homes
- ➡ Improvements must be fixed to the property and add value



FHA STANDARD

- ⇔ 3.5% Down^
- ➡ Minimum credit score 630
 ➡ 1 to 4 family single structure
- ⇒ Minimum repair cost \$5,000
- A No recreational or luxury improvements

FHA LIMITED 203K

- ⇒ 3.5% Down^
- ⇒ Minimum credit score 630
- ⇒ 1 to 4 family single structure
- ⇒ Maximum repair cost \$35,000

 \Rightarrow No major repair or remodeling involving structural repairs, luxury/recreational improvements, landscaping or additions

Home must be habitable

^FHA Loan Scenario: 3.5% down payment on a \$200,000 purchase price (Loan Amount \$16,377) with a 4.50% fixed interest rate/5.682% APR for 30 years ~ 3,130.72 monthly payment. F Principal & Interest Mortgage Insurance. Does not include amounts for taxes and insurance premiums. Factoring a minimum 700 credit score.)

APPLICABLE FOR ALL

LOAN TYPES

- ⇔ 6 month renovation period
- \Rightarrow Must have builder contracts; no borrower work
- Builder review/Acceptance prior to appraisal
- No manufactured homes or condominiums

Program terms & conditions are subject to change at any time. Final approval is subject to credit review and eligibility. This is not a commitment to lend.



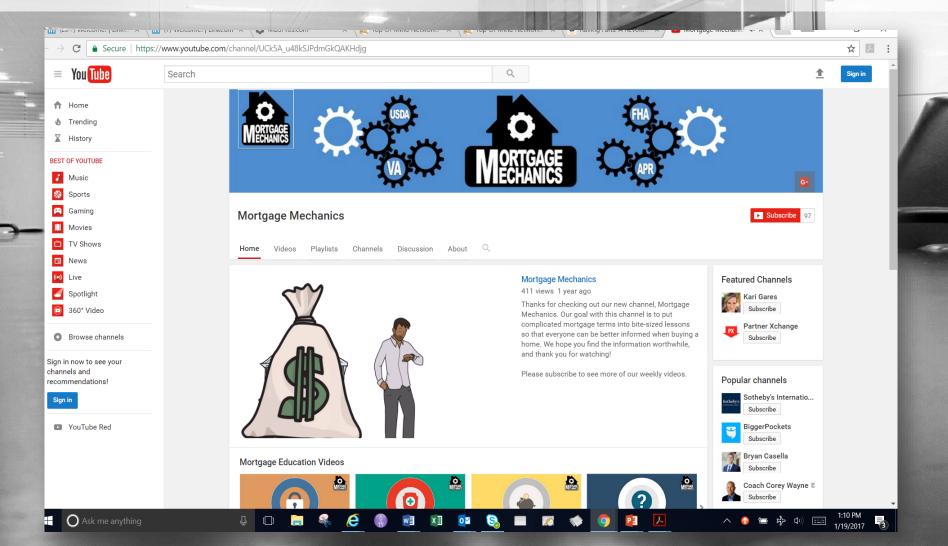
We have the program that's right for you!

- Attractive Jumbo loan options.
- Conventional, FHA, VA & USDA
 programs available.
- Loan programs available down to 580 credit score.
- No money down purchase programs.

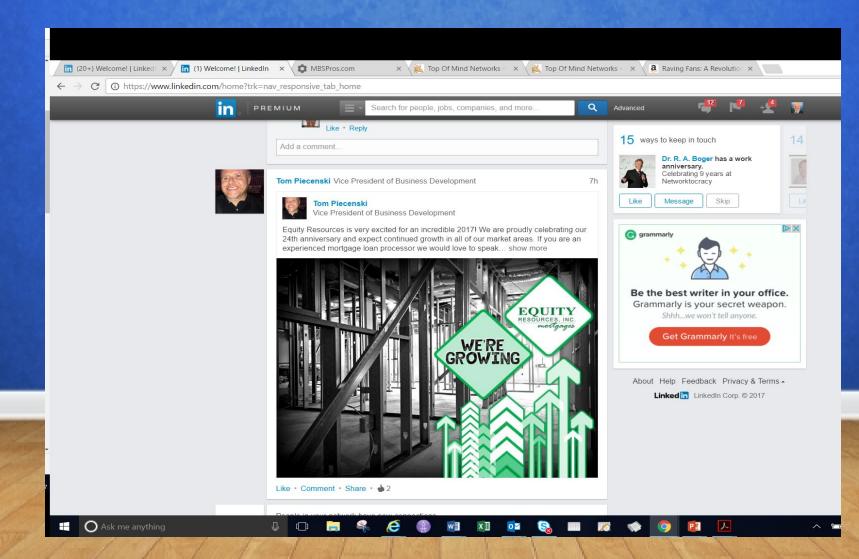
- · Gift money as a down payment acceptable.
- Doctor Program with expanded debt to income criteria & NO mortgage insurance.
- Cash-out and Streamline refinance options available.
- Renovation and Construction loans.

Mortgage Mechanics

Subscribe to Equity Resources' YouTube channel. These videos help explain some of the basic concepts that are so important for any home buyer to understand.



We employ a full time Social Media Director to help you grow your Social Media presence. In addition, we can also offer automated postings for you across all Social Media platforms.



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Equity Zone



Can't find something you're looking for? Email marketing by clicking here!



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Go shopping by clicking on the marketing item you want below. Each one of these will include options and an order form, to make it that easy.









We utilize a Business Card/Mortgage Calculator App for ease of electronic business card transfers and mortgage calculators for clients and referral partners



All loan officers get a Personalized Web Site with full customization options

← → C (i) www.callequitymortgages.com/derek-good



About Me

I have worked with Equity Resources since 1996. I enjoy developing relationships with people and proving my abilities in helping families overcome their financial concerns. My focus is to create customers for life. I try to make the process of buying a home and refinancing as easy and quick as possible, so that when you go away from the closing table you'll know that I did everything possible to make sure the process was smooth with no "surprises."

My customers are my most important assets and their referrals make up much of my business. Whether you are purchasing your first home, buying a larger home or simply refinancing, I can help you with all your financial needs, quickly and smoothly.

Call me today!

☆ ╗

Compensation and Benefits

- Individually Tailored Compensation Plans. You can choose your commission rate from 60 bps to 160 bps based on where you want your pricing to be. Can be modified every 6 months.
- We pay commissions every two weeks.
- Fantastic Benefits
 - Major Medical
 - HSA accounts
 - Prescriptions
 - Vision
 - Dental
 - 401K

Fully paid Loan Officer Assistants Program:

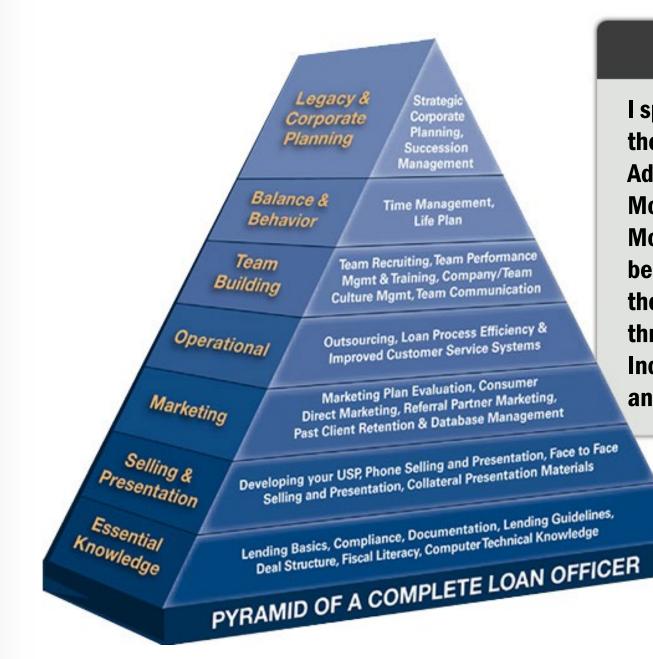
- Let's face it, for you to grow to your potential sometimes you need administrative help
- Are you tired of begging for an assistant and your company not coming through?
- We want to see you soar. We will work with you to help grow your business. When the time is right we'll put a plan in place to grow your own team.
- We can fill that role with a Loan Officer Assistant or a Junior Loan Officer.

It's part of how we create and grow superstars.

Products

- Conventional 10, 15, 20 and 30 year Fixed and ARMs
- FHA and VA offered down to a 580 credit score
- Rural Development
- State bond/housing assistance programs
- 100% LTV Doctor loans
- Jumbo loans
- Non-Conforming Condos
- Renovation and Construction loans





I specialize in helping LO's grow their expertise to become Trusted Advisors. I help them build a Mortgage Practice through the Mortgage Planning Process. To become more than they ever thought they could on their own through Classroom Teaching, Individual Coaching, Mentoring and Accountability.

Multiple Pillars of Business

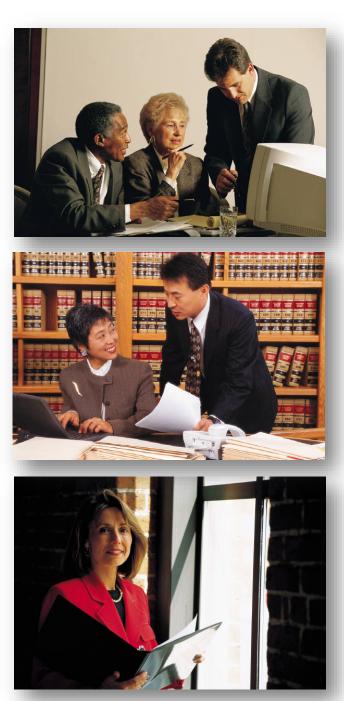
Direct Mail Realtors Craig's List Builders Attorneys Facebook **Call Ins Circle of Friends** CPA's **Houses Listed For Sale Centers of Influence Other Lenders Bulletin Boards Financial Planners**



Internet Leads Title Companies Referrals Blogging **Past Clients** Family Farming LinkedIn **Advertising Data Base** Marketing **Divorce Attorneys Insurance Agents Referrals from Past Clients**

Referral Partners with a Database

- Financial Planners
- Insurance Professionals
- Realtors
- Builders
- Stock Brokers
- **Divorce Attorneys**
- CPAs



Continuing Education Seminars for Realtors, CPA's and Financial Planners. First-Time Homebuyer Seminars.





From the Loan Officer to the Processor to the Underwriter to the Closer, we are all hands on deck for a smooth closing with One Common Purpose: to "WOW" the Realtor and the borrower so they want to come back and do it again and tell all their friends about their great experience. We are not a bank selling multiple banking products to consumers. We sell only one thing and that is <u>mortgage loans, and we do it better than everyone else.</u>

"Should I stay or should I go"



By The Clash

Even more important than your decision about a new company is your decision about your new manager. The Gallup Organization says that the #1 reason people stay or leave a company is their manager. We believe the following questions may be just as important as the questions about the company:

- **1.** How long have you been in the mortgage business?
- 2. Have you ever been on the street as a 100% commission loan officer?
- 3. If so, were you successful as a loan officer?
- 4. How have you invested in your business over the years and how has that contributed to your success?
- 5. Do you have an organized plan that will help me take my business to the next level?
- 6. In a typical week, how much time will you spend teaching me what you know?
- 7. Will you invest in me personally and my business?
- 8. Do you have a track record of helping loan officers reach new levels of productivity?
- 9. Why should I leave my company and work for you?